|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Warranty Claim / Assessment Report** | | | | | | | | | **Warranty #** |  | | | | | | | | |
|  | | | | | | | | | **Submitted By:** |  | | | | | | | | |
| **Contractor: Name/address/contact** | | | |  | | | | | | **SU#/RU#/Job Number** | |  | | | | | | |
| **Ship To: Name/Address/Contact** | | | |  | | | | | | **Customer P.O.** | |  | | | |  | | |
| **When Happened**  **System** | | | | After start-up  After     months  During warranty period  Other ( Suddenly ▪  Second Time ▪  Repeatedly)  Any particular (     ) | | | | | | | | | | | | | | |
| **On What** | | | | Screw ▪  Recip ▪  Compo & Unit ▪  Piping ▪  Motor Starter Control  Others (     ) | | | | | | | | | | | | | | |
| **Date Reported** | | | |  | | **Model / Type** |  | | | | | | | **Mfg Date** | | | | |
|  | | | |  | |  |  | | | | | | |  | | | | |
| **Claim & Non-Conformity Report** Attachment:  Y ▪  N \* Describe as it was reported. | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | |
| Attachment:  Y ▪  N \* Symptom & cause to be in items and at least two layer deep. | | | | | | | | | | | | | | | | | | |
| Symptom | | | | | | | | Cause | | | | | | | | | | |
| Below to be completed by Warranty Administrator | | | | | | | |  | | | | | | | | | | |
| **Material Process**  Attachment:  Y ▪  N \* How claims processed & reported | | | | | | | | | | | Date    By:    Confirm with: | | | | | | | |
| Required parts and part number if known: | | | | | | | | | | |  | | | | | | | |
| Cost | | Customer:  Charge ▪  No Charge ▪ Discuss Inter Mycom:  charge ▪  No Charge | | | | | | | | | | | | | | | | |
| **Corrective Instruction** (detail) Attached File: □ Y ▪ □ N | | | | | | | | | | | | | | | | | |
|  | Date | | By | |  | | | | | | | | Confirmed by | | | | |
|  | final | |  | | Warranty Accepted Warranty Declined  Remarks: | | | | | | | | MGR | | | | Initiate |
|  |  | |  | |  | | | | | | | | / | | | | / |
|  | Action taken date / | | | |  | | | | | | | |  | | | |  |
| All initiated member: | | | | | | | | | | | | | | | | | |
| Please email report to :  warranty@mayekawausa.com | | | | | | | | | | | | | | |  | | / |
| Processed By: | | | | | | | | | | | | | | | | | |
| Note: Labor charges for repairs and freight charges for new part(s) and returned part(s) are not covered under warranty. Customer PO is required for all labor (includes: travel and expense) and freight charges for returned and new parts. | | | | | | | | | | | | | | | | | |

\* If required more detail, use other page.

|  |  |
| --- | --- |
| **REMARKS**: more detail description | Noted by |